



Care & Maintenance Instructions

(This forms part of the Warranty Document)

Proper care and maintenance of your new floor is an essential part of maintaining the good looks and condition for many years. Hybrid floors are easy to maintain and with a few simple steps and a regular maintenance program, will retain their good looks for the long term.

Regular Cleaning

Lose dirt, grit and other particles can lead to scratching and premature aging of the floors. We recommend sweeping the floor with a soft broom or dust mop a couple of times per week, or more regularly in high traffic situations, to remove these particles from the floor.

Mop the entire floor by using a PH neutral cleaning product with minimum amount of water/liquid. Spills should be wiped up when they occur and stains or marks may be removed with slightly damp cloth. DO NOT use steam to clean your floor.

We recommend that you use a micro-fibre mop to clean the floor after removing all loose dirt with a soft broom or dust mop.

Cleaning up after Pets

For pet owners, cleaning the floor immediately and properly upon discovery can assist in preventing permanent stains. Keeping your pets' claws trimmed assist in preventing scratches to your surface.

Furniture Protection

Protective pads made from felt or a similar type of material should be used under table and chair legs to help reduce scratching and to protect the floor. Dust mats and/or clean off zones are also highly recommended to help remove grit from feet and shoes before they are transferred to your floor.

Avoid Direct Sunlight

Hybrid floors will fade or darken and even change shade over time. Direct sunlight and permanent rugs will make this more evident. Be sure to rotate rugs so that the

floor is exposed to the light in a room evenly with the rest of the floor. In areas where extreme temperature changes or moisture variation are common, gaps or cupping may appear in the floor. Maintenance of ambient temperature is important to avoid dryness that may causes gaps, and moisture increases that may cause cupping.

Appropriate Furnishings

Harsh direct sunlight can contribute to boards losing moisture and cause the boards to expand and contract abnormally. It will also cause the discolouration to the surface. Appropriate furnishings such as curtains, blinds and window tinting provide an effective means in controlling moisture content and floor movement. It also effective in slowing the colour change.

Removing Scuff Marks

High heel dent and mark a floor surface. Please take care to remove shoes that have exposed heels and/or sharp points.

Please contact authorised dealer or Bass Timber should you require more detailed or specific information with regards to the care and maintenance of your timber floor.